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DATE: November 10, 2004

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Signature

Paul D. Heydon

RE: Docket No. AUS9-2001-0048-US1. Application No. 09/826,708.. Art Unit 2143. Filing Date 04/05/2001. Examiner: Azizul Choudhury.

Sir:

Transmitted herewith for filing is correspondence regarding the application of: Inventors: Rabindranath Dutta

For: System and Method for Customized E-mail Services

Enclosed is:

X Amendment and Reply to Office action of September 9, 2004.

Kindly acknowledge receipt of this correspondence by returning the enclosed postcard.

Respectfully submitted,

Paul D. Heydon Reg. No. 46,769

2143

Apple 09/826,708. Confirmation No.: 3963

Applicant: Rabindranath Dutta

Filed: 04/05/2001

Title: System and Method for Customized E-mail Services

T.C./Art Unit 2143.

Examiner: Azizul Choudhury

Docket No.: AUS9-2001-0048-US1

Customer No.: 46033

Commissioner for Patents PO Box 1450 Alexandria VA 22313-1450

Amendment and Reply to Office action of September 9, 2004

Sir:

In response to the Office action of September 9, 2004, the Assignee (IBM) respectfully submits the following Amendment and Reply.

Amendments to the Claims begin on page 2 of this paper.

Remarks/Arguments begin on page 8 of this paper.